

## Release notes v2.77.0

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Key	Note
SMAR-8404	Fix: We have resolved a problem where users are unable to filter selectable queues for queue type: Quick Connects.
SMAR-8330	Enhancement: We have made a change to SmartAgent which closes the sidebar when webform configuration changes have been saved.
SMAR-8310	Fix: We have resolved an issue reported by some customers relating to bulk management of webforms and emails.
SMAR-8304	Enhancement: We've added the ability to login with Facebook for WhatsApp business embedded signup, for onboarding to <i>Channel Settings</i> .
SMAR-8288	Enhancement: Agents can now transfer a contact to another agent, regardless of channel filtering.
SMAR-8238	Enhancement: SmartAgent now supports sign-up and onboarding for WhatsApp accounts.
SMAR-8130	Enhancement: When monitoring a call in SmartAgent, transferred participants will be distinguished from connected agents.
SMAR-8116	Enhancement: SmartAgent will now display the name and initiation time for each participant in a monitored call.
SMAR-8115	Enhancement: SmartAgent will now display all participants in a monitored call.
SMAR-8106	Fix: We have resolved a problem preventing customers from recreating new users in SmartAgent (users who had never logged in could not be deleted in the UI).
SMAR-7856	Enhancement: Within SmartAgent, users engaged in monitoring live voice calls will have visibility of the customer endpoint linked to the monitored agent.